



**Application for Self Exclusion from Crown Casinos**

I, ..... (full name), make this Self Exclusion application (**Application**) to be prohibited from entering or remaining in the Crown Sydney VIP Casino operated by Crown Sydney Gaming Pty Ltd (**'Crown Sydney'**), the casino operated by Crown Melbourne Limited (**'Crown Melbourne'**) and the casino operated by Burswood Nominees Limited (**'Crown Perth'**) (each a **'Crown Casino'**). In making this Application, I acknowledge and agree to the following terms and conditions:

1. (**Voluntary Process**) I have made this Application voluntarily and of my own free will and Crown Casino has recommended that, prior to signing this document, I should discuss this matter with an independent legal advisor.
2. (**Operation of Self Exclusion Orders and Agreement**) If this Application is approved:
  - a) I will be issued an Exclusion Order (Self Exclusion) for Crown Sydney (**Sydney Exclusion Order**), an Exclusion Order (Self Exclusion) for Crown Melbourne (**Melbourne Exclusion Order**), and will be required to enter into a Self Exclusion Agreement for Crown Perth (**Perth Exclusion Agreement**), (collectively referred to as **Self Exclusions**) which will legally prohibit me from entering or remaining in those Crown Casinos;
  - b) I acknowledge and agree that if I have submitted a completed Application (as well as any other documentation required by Crown) to Crown Sydney online or by post, no further contact is required between me and Crown and, I will be issued with the Self Exclusions when my Application has been processed by Crown;
  - c) I agree that if I have not selected a minimum self-exclusion period, I will be deemed to have voluntarily selected a minimum self-exclusion period of 12 months;
  - d) I will do all things reasonably necessary to facilitate this Application, the Self Exclusions and related processes, as directed by any Crown Casino;
  - e) Proceedings may be issued against me and I may be liable for a fine of 20 penalty units under section 77 of the *Casino Control Act 1991* (Vic) if I enter or remain in Crown Melbourne; and proceedings may be issued against me and I may be liable for a fine of \$1,000 under section 26(2) of the *Casino Control Act 1984* (WA) if I enter or remain in Crown Perth;
  - f) I am fully aware that, unless the Self Exclusions are revoked, I am a person who is Self Excluded;
  - g) I undertake not to enter or gamble within all gaming areas of any Crown Casino and this undertaking is my personal responsibility (and not that of any Crown Casino); and
  - h) I will seek the assistance of a qualified gambling counsellor and comply with recommendations of the counsellor.
3. (**Disclosure**)
  - a) I agree that my personal information will be disclosed to each Crown Casino and to Betfair Pty Ltd to facilitate my Self Exclusion and to cease any marketing being sent to me by a Crown Casino or Betfair Pty Ltd.
  - b) I acknowledge that Crown Melbourne is required to forward a copy of this Application and the Melbourne Exclusion Order to the Victorian Gambling and Casino Control Commission (**'VGCCC'**).
  - c) I acknowledge that Crown Sydney is required to notify The Star Casinos of my exclusion.
  - d) I agree that my personal information, this Application and any associated documentation may be disclosed to the (**'VGCCC'**), Liquor and Gaming NSW and/or the NSW Independent Casino Commission (**'NICC'**) and the Gaming and Wagering Commission of Western Australia (**'GWC'**), and any of their delegated or associated agencies or bodies.
4. (**Release and Indemnity**) I agree to release and indemnify each Crown Casino and their related entities, together with their officers, employees, agents and contractors from any liability, including any losses that arise in connection with this Application; the Self Exclusions or any breach of the Self Exclusions.
5. (**Revocation**) The Self Exclusions issued pursuant to this Application take immediate effect. I agree to follow the process required by Crown Casino to apply for the Self Exclusions to be revoked. Crown Casino may apply conditions on a revocation.
6. (**Consent regarding collection and use of your personal information**): I consent to Crown collecting, recording, storing, using and disclosing my personal and sensitive information in accordance with the Privacy Collection Statement:



**Privacy Collection Statement:** Crown 'uses' (by collecting, recording, storing, using and disclosing) your personal information and sensitive information (including without limitation your full name, date of birth, patron ID number, image and address) to process, manage and enforce your self-exclusion and to communicate with you. Crown uses facial recognition technology at its premises to identify, exclude or remove individuals who may lawfully be denied access to its premises, and for other purposes relating to gaming integrity and compliance, safety and security and preventing illegal or undesirable activities. Your image (whether already held or taken in relation to this application for self-exclusion, obtained from surveillance or facial recognition cameras at Crown, or obtained from law enforcement or regulatory bodies), may be 'used' by Crown for the purpose of facial recognition. Crown collects from and discloses your personal information and sensitive information to third parties including: Crown's associated entities; The Star Casinos (including The Star Sydney); Liquor and Gaming NSW and/or the NSW Independent Casino Commission, the Victorian Gambling and Casino Control Commission and the Gaming and Wagering Commission of Western Australia; any third parties that provide services to Crown relating to your exclusion; and overseas recipients including Crown London Aspinalls. If you do not agree to the 'use' of this information, Crown will be unable to process your self-exclusion application. Please refer to Crown's respective privacy policies for full details. Crown's privacy policies are available at each property's website and contain information about how you may access or correct your personal information and/or complain about a privacy breach and how Crown will deal with such a complaint. Crown Melbourne Limited, +61 3 9292 8888, Burswood Nominees Limited trading as Crown Perth +61 8 9362 7777, Crown Sydney Gaming Pty Ltd +61 2 8871 6666. A reference to Crown includes Crown Sydney Gaming Pty Ltd, Crown Melbourne Limited and Burswood Nominees Limited.

**Date:** \_\_\_\_\_

**Applicant's Full Name:** \_\_\_\_\_

**Applicant's Address:** \_\_\_\_\_

**Applicant's Date of Birth:** \_\_\_\_\_

**Identification Document Number:** \_\_\_\_\_

**Crown Rewards Membership Number:** \_\_\_\_\_

**Applicant's Signature:** \_\_\_\_\_

**Witness Name:** \_\_\_\_\_

**Witness Occupation:** \_\_\_\_\_

**Witness Signature:** \_\_\_\_\_



## Crown Casinos Online Self Exclusion Questionnaire

1. Please select your minimum Self Exclusion period (this is the period during which you cannot apply to revoke your Self Exclusion).

Min 12 months

Min 2 Years

Min 3 Years

2. Do you wish to Self Exclude from **The Star** Casinos? **If yes, Please ensure you also complete and submit the NSW Casinos Self Exclusion Application form.**

Yes  No

3. Do you understand that you cannot apply for a revocation until after the selected minimum exclusion period has passed from the date the Exclusion Order is issued to you and that Crown may apply conditions on a revocation? Do you also understand that Crown will not generally revoke a voluntary Exclusion Order (Self Exclusion) within 12 months of the date of any breach of the Exclusion Order? To apply for a Revocation, you will need to make an application and complete the relevant requirements for your return.

Yes, I understand and agree

4. Do you understand that you are prohibited from making any wager in the Crown Sydney VIP Casino under section 86A of the Act, and that any winnings paid or payable to you will be forfeited to Crown Sydney under section 86A(2) of the NSW Casino Control 1992 Act, and paid into the Responsible Gambling Fund?

Yes, I understand and agree

5. Why do you wish to be excluded from Crown Casinos?

---

---



---

6. Have you previously excluded yourself from any other Gaming Operators? If so, where & when?

---

---

---

---

7. What impact has gambling had on your life?

---

---

---

---

8. You will be issued with an Exclusion Order which prohibits you from entering and remaining in the Casino at Crown Sydney pursuant to section 79(3) of the Casino Control Act 1992 (NSW) and in Crown Melbourne pursuant to section 72 of the Casino Control Act 1991 (Vic) and Crown Perth under section 26(6) of the Casino Control Act 1984 (WA).

Yes, I understand and agree

9. Would you like Crown to call you to discuss your Application?

Yes  If yes, please provide your best telephone contact number \_\_\_\_\_

No

10. Would you like a follow up call three months after you receive the Self Exclusion Order from one of our Responsible Gaming Advisors?

Yes  No

Crown would like to advise you that all marketing and gambling related promotional material will be ceased and we recommend you unfollow all Crown social media relating to gambling. Crown encourages you to call 1800 858 858 or visit [Gambleaware.nsw.gov.au](http://Gambleaware.nsw.gov.au) for free support and counselling services.



If you have any question in relation to completing this application or need further assistance, please contact Crown Sydney Responsible Gaming Centre on 1800 801 098, available 24 hours, 7 days a week.

**Privacy Collection Statement:** Crown 'uses' (by collecting, recording, storing, using and disclosing) your personal information and sensitive information (including without limitation your full name, date of birth, patron ID number, image and address) to process, manage and enforce your self-exclusion and to communicate with you. Crown uses facial recognition technology at its premises to identify, exclude or remove individuals who may lawfully be denied access to its premises, and for other purposes relating to gaming integrity and compliance, safety and security and preventing illegal or undesirable activities. Your image (whether already held or taken in relation to this application for self-exclusion, obtained from surveillance or facial recognition cameras at Crown, or obtained from law enforcement or regulatory bodies), may be 'used' by Crown for the purpose of facial recognition. Crown collects from and discloses your personal information and sensitive information to third parties including: Crown's associated entities; The Star Casinos (including The Star Sydney); Liquor and Gaming NSW and/or the NSW Independent Casino Commission, the Victorian Gambling and Casino Control Commission and the Gaming and Wagering Commission of Western Australia; any third parties that provide services to Crown relating to your exclusion; and overseas recipients including Crown London Aspinalls. If you do not agree to the 'use' of this information, Crown will be unable to process your self-exclusion application. Please refer to Crown's respective privacy policies for full details. Crown's privacy policies are available at each property's website and contain information about how you may access or correct your personal information and/or complain about a privacy breach and how Crown will deal with such a complaint. Crown Melbourne Limited, +61 3 9292 8888, Burswood Nominees Limited trading as Crown Perth +61 8 9362 7777, Crown Sydney Gaming Pty Ltd +61 2 8871 6666. A reference to Crown includes Crown Sydney Gaming Pty Ltd, Crown Melbourne Limited and Burswood Nominees Limited.