

## CROWN SYDNEY SIGN UP TO WIN PROMOTION

MONDAY 26 AUGUST 2024 TO SUNDAY 29 SEPTEMBER 2024

### TERMS & CONDITIONS

By participating in the Promotion, you agree to be bound by these Terms and Conditions which consist of Part A – Promotion Details and Part B – General Terms and Conditions.

#### PART A: PROMOTION DETAILS

<b>Promoter</b>	Crown Sydney Property Pty Ltd (ABN 12 166 326 861), 1 Barangaroo Avenue, Sydney NSW 2000 ( <b>Promoter</b> or <b>Crown Sydney</b> )
<b>Promotion</b>	Crown Sydney Sign Up to Win Campaign – TP/03103 <a href="http://www.crownsydney.com.au/sign-up-to-win">www.crownsydney.com.au/sign-up-to-win</a>
<b>Eligible Entrants</b>	<p>This Promotion is open to NSW residents aged 18 years and over.</p> <p>You are not able to participate in this Promotion if you are:</p> <ul style="list-style-type: none"><li>prohibited from entering or remaining in any part of any Crown Property including Crown Sydney, Crown Perth or Crown Melbourne, Crown Aspinalls London; or</li><li>are employed by any of the Crown Group of Companies (Crown Resorts Limited, Burswood Resort (Management) Limited, Crown Melbourne, Crown Sydney, Crown Aspinalls London and Betfair);</li><li>any employee of an organisation benefitting from the Promotion; or</li><li>current members of the Crown Sydney database are not eligible to win</li></ul>
<b>Maximum Entries per Entrant</b>	One entry per Entrant for entire Promotion Period.
<b>Promotion Period</b>	10AM AEDT on Monday 26 August 2024 to 11.59PM AEDT on Sunday 29 September 2024
<b>How to Enter</b>	<ul style="list-style-type: none"><li>To enter, participants must sign up as a member of the Crown Sydney database during the Promotion Period.</li><li>Membership sign-up can be completed online via the Crown Sydney website.</li><li>Guests must accept marketing communications (eDM and SMS) as part of their sign up.</li><li>Guests must provide accurate information including first name, last name, date of birth, mobile, email and post code.</li></ul> <p>Entries must be received by 11.59PM AEDT on Sunday 29 September 2024 to enter the draws. No other method of entry will be accepted.</p>
<b>Prize Draw(s) and Drawing Date</b>	<p>Monday 30 September 2024</p> <p>This is a game of chance and the content of each entry plays no part in determining the winners. The first valid entry randomly drawn from the pool of valid entries received during the Promotion Period will receive the Prize below.</p> <p>There will be 1 draw (randomly selected by electronic draw) for this Promotion.</p>
<b>Prize(s)</b>	<p>There is 1 prize in total for this Promotion. The winner will receive below prize</p> <p>The prize consists of an Ultimate Crown Weekend Getaway.</p> <p>The prize includes:</p>



	<ul style="list-style-type: none"> <li>• Two (2) nights' accommodation in a Deluxe King Room for two (2) people at Crown Sydney.</li> <li>• \$1,000 dining voucher to use at any Crown Sydney restaurants or bars (pending availability of bookings).</li> <li>• Two (2) x Purify Package treatments at Crown Spa Sydney.</li> </ul> <p><b>Prize conditions:</b></p> <ul style="list-style-type: none"> <li>• No flights or transfers included.</li> <li>• Bookings of restaurants and bar required to be made by winner.</li> <li>• Bookings of spa and accommodation to be made by promotor upon notification to the winner.</li> <li>• The prize is non-transferable and cannot be redeemed for cash or any other alternative. All components of the Prize must be redeemed during the same stay period. Any components not redeemed will be deemed forfeited.</li> </ul> <p>The winner may be requested to provide personal identification to Crown's satisfaction and be subject to verification checks before being awarded the Prize.</p>
<b>Total Prize Pool</b>	\$3,518 including GST
<b>How are winners notified?</b>	<p>The winner will be notified by email within one business day of the Draw Date, using the contact details provided in their Entry, and will be advised of how to collect their Prize.</p> <p>Details of winners will be published on Crown Sydney's website (<a href="http://www.crownsydney.com.au/sign-up-to-win">www.crownsydney.com.au/sign-up-to-win</a>) within two (2) weeks of the conclusion of the Trade Promotion.</p>
<b>Claim period</b>	<p>Winners will have five (5) days from the date of the email issued notifying they won to respond, provide proof of eligibility (which may, if requested include providing your residential address and proof of identity) and claim the prize.</p> <p>If the winner does not claim the Prize by this date, the winner will forfeit the Prize.</p>
<b>Unclaimed Prize</b>	If, after making all reasonable attempts, Crown Sydney cannot contact the winner or if the winner doesn't claim the prize within the Claim Period, Promoter may, at its sole discretion, randomly draw another winner from the Promotion entrants to replace the winner that has not claimed their Prize or otherwise dispose of the Prize.
<b>Prize Delivery</b>	Promoter will deliver the Prize by email to the winner within 2 business days from the date the winner claims the Prize.
<b>Undelivered Prize</b>	If the Prize is returned to Crown Sydney for whatever reason, Crown Sydney may, in its absolute discretion, re-deliver, re-distribute or retain the Prize.
<b>Publicity</b>	The winner agrees to, at Crown Sydney's reasonable request, participate in all promotional and publicity related activities (such as photography or filming) relating to the winning of the Prize. Each winner consents to, and grants a perpetual, non-revocable, royalty-free and licence-free licence, to Crown Sydney to use their personal name, quote and photo/film in promotional material or any form.



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**Contact  
Details**

Any queries regarding the Promotion should be directed to [marketing-syd-all@crownsresorts.com.au](mailto:marketing-syd-all@crownsresorts.com.au)

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## **PART B: GENERAL TERMS AND CONDITIONS**

### **1. General**

1.1 These Terms and Conditions include and must be read together with the details outlined in Part A (**Promotion Details**). Participation and eligibility to claim a prize in this Promotion are subject to agreement to these Terms and Conditions and Part A.

### **2. Entry**

2.1 To enter the Promotion, during the Promotion Period, you must follow the Entry Method during the Promotion Period in Part A.

2.2 Your entry must be received during the Promotion Period and will be deemed to be received only when received by Crown Sydney. Any entry forms/entry cards/unique codes from any other Promotion cannot be used for this Promotion and are void if copied, forged, stolen or interfered with.

2.3 You are responsible for all costs associated with entering this Promotion.

2.4 You may be disqualified (at the Promotor's discretion) if you enter this Promotion using automatically generated entries or multiple addresses/phone numbers/email addresses or aliases, if the entry has been tampered with, or your entry appears to be fraudulent or forged.

2.5 Crown Sydney accepts no responsibility for any lost, delayed, misdirected, undelivered or unreceived entries for whatever reason, including for any technical reason. Proof of delivery of the entry is not proof of receipt by Crown Sydney.

2.6 There is no entry fee, and no purchase is required to enter this Promotion. However, by entering the Promotion you consent to the Publicity set out in Part A.

2.7 Entries on behalf of another person or joint entries are not allowed unless specified in Part A.

2.8 You may submit up the Maximum Number of Entries set out in Part A. If you submit multiple entries in excess of the permitted maximum, Crown Sydney may, at its discretion, decide which entry will be accepted.

2.9 Crown Sydney reserves the right to verify any entries and entrants at any time.

### **3. How to Win**

3.1 The Promotion is a game of chance.

3.2 All entries will be drawn on the Draw Date described in Part A.

3.3 The draw is final, and no correspondence will be entered into.

### **4. Prizes**

4.1 The winner will be awarded the Prize as set out in Part A.

4.2 Prizes are non-negotiable, not transferable and non-cash Prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, Crown Sydney will not be liable.

4.3 Prize values are correct as at the date of preparing these Terms and Conditions. Crown Sydney is not responsible for any change in prize value.

4.4 Third party and/or ancillary terms and conditions (such as those of individual prize providers) may apply in relation to the receipt of a Prize. Winners must comply with any conditions of the prize provider. Failure to do so may result in the Prize being



cancelled or withdrawn without liability for Crown Sydney or the prize provider.

- 4.5 The winner is responsible for any tax implications of winning the Prize.
- 4.6 If, for whatever reason, a Prize (or any part of it) is unavailable at the time the winner is announced, you agree that Crown Sydney may substitute the Prize (or any part of it) for an item of similar value. Crown Sydney is not responsible for any change in value of any Prize (or any part of it).
- 4.7 In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside Crown Sydney's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.
- 4.8 Where a winner is not able to redeem a Prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond Crown Sydney or the prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.

#### **5. Additional terms if Prizes include Hotel Accommodation**

- 5.1 Any Prizes including Hotel Accommodation at Crown Towers Sydney are subject to the terms of this clause 5.
- 5.2 Any additional terms and conditions of the winner's hotel reservation will be advised by Crown Sydney prior to confirmation of the reservation.
- 5.3 If accommodation is in the form of a pre-booked reservation in the Winner's name it will be arranged with Crown Sydney. A confirmation of the reservation will be emailed to the winner at the email address provided to Crown Sydney.
- 5.4 Unless otherwise specified:

- a) the winner is responsible for arranging transfers to and from Crown Towers Sydney at its own expense; and
- b) winner (and any companion(s)) are responsible for all other unspecified costs related to the Prize, including any costs associated with ongoing use of the Prize, including in-room charges, minibar, transfers, and any other hotel charge.

5.5 Crown Sydney is not responsible for any dispute between you and any person you choose to, or choose not to, share the Prize with.

#### **6. How winners will be notified**

- 6.1 The winner(s) will be notified on the date and in the manner set out in Part A.
- 6.2 If the Prize is not accepted or claimed within the Claim Period set out in Part A, the relevant winner's entry will be deemed invalid, and Crown Sydney will, at its sole discretion, redistribute or retain the Prize as set out in Part A.
- 6.3 Crown Sydney will deliver the prize as set out in Part A.
- 6.4 To the maximum extent permitted, Crown Sydney accepts no responsibility for lost, damaged, delayed, undelivered, misdirected, or unreceived Prizes. Crown Sydney may, in its sole discretion, re-deliver, re-distribute or retain any undelivered or returned Prize.

#### **7. Privacy collection and use of your Personal Information**

- 7.1 Crown Sydney collects your personal information for the purpose of conducting the Promotion including notifying any third party prize providers. It may also collect your personal information for other purposes it may have notified you of,

including, for example, promotional or publicity purposes. Your personal information will not be disclosed to any other organisation, unless required by law.

7.2 Crown Sydney will use and handle your personal information in accordance with the *Privacy Act 1988* (Cth) and Crown Sydney's privacy policy, which is available at <https://www.crownsydney.com.au/general/rules-policies/privacy-policy> (as updated from time to time).

7.3 Crown Perth (Burswood Resort (Management) Limited) and Crown Melbourne, may, if applicable, collect and/or use your personal information in accordance with the *Privacy Act 1988* (Cth) and their respective privacy policies which can be found at <https://www.crownmelbourne.com.au/general/privacy-policy> and <https://www.crownmelbourne.com.au/general/privacy-policy>.

7.4 If Crown Sydney engages a third party to administer the Promotion or engages a scrutineer, that party and its privacy policy will be identified in Part A.

7.5 Where applicable, Crown Sydney may also publish the name, quote and photo/film of the winner and their guest on Crown Sydney's website at [www.crownsydney.com.au](http://www.crownsydney.com.au) and other promotional material.

## 8. Intellectual Property

8.1 You must not submit any content or material that:

- a) infringes the copyright, moral rights, privacy rights or confidentiality rights of any third party;
- b) contains any damaging virus;
- c) is inappropriate, defamatory, abusive, obscene, vulgar, offensive, threatening or intimidating.

8.2 You warrant that you are eligible to participate in the Promotion and all the

details provided in your entry are true and correct otherwise your entry will be deemed invalid.

8.3 You grant Crown Sydney a world-wide, non-exclusive, perpetual, non-revocable, royalty-free and licence-free licence to use, copy, store, reproduce, modify, disclose, adapt, make derivative works of, display, publish, distribute, commercialise or otherwise exploit the content and materials you submitted as part of your entry including your name, and any quote and photo/film for any purpose (including for any Crown Sydney or any Crown Group Entities marketing or publicity or marketing).

8.4 You agree that Crown Sydney and any authorised licencees or Crown Group entity may do (or not do) anything that would otherwise infringe your moral rights, including, not attributing you as the author of any content.

## 9. Liability

9.1 Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the *Competition and Consumer Act 2010* (Cth) which may not be excluded, restricted or modified by agreement ("**Consumer Rights**").

## 10. General

10.1 Crown Sydney may, at any time, require you to produce documentation to establish to Crown Sydney's satisfaction the validity of an entry. Disqualification will be at Crown Sydney's sole discretion and no correspondence will be entered into.

10.2 If you breach any law, do anything or behave in a manner which may jeopardise the fair and proper conduct of this Promotion or which could disrupt or adversely affect Crown Sydney's reputation or the reputation of any of the companies associated with this Promotion, Crown Sydney may, at its discretion,

cancel the Prize or restrict you (and any companion(s)) from participating in any part of the Prize.

- 10.3 Crown Sydney may cancel or modify this Promotion but will only do so if this is unavoidable. Crown Sydney will update these Terms and Conditions as soon as is practicable if this occurs. If the Promotion is cancelled, Crown Sydney may select the winner(s) from eligible entries received at the time of cancellation, if appropriate to do so in the circumstances.
- 10.4 This Promotion is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1992 (NSW)* or who are otherwise prohibited from entering the Crown Sydney Towers, or any other Crown property including Crown Perth or Crown Melbourne, for any reason, including persons who become prohibited before or after a prize draw (up to the time of receipt or collection of a prize by a prize winner).
- 10.5 Employees of the Crown Group of Companies, including Crown Sydney, Crown Resorts Limited, Burswood Resort (Management) Limited, Crown Melbourne, Crown Sydney, Crown Aspinalls London and Betfair are not permitted to participate in this Promotion.
- 10.6 Crown Sydney's decision in connection with any aspect of this Promotion will be binding and final on every Entrant.
- 10.7 These Terms and Conditions are governed by the laws of New South Wales, Australia. You unconditionally submit to the non-exclusive jurisdiction of the courts of New South Wales, Australia.